



NEW ZEALAND RED CROSS

ANNUAL REPORT

— PŪRONGO Ā-TAU —



NEW ZEALAND
RED CROSS
RIPEKA WHERO AOTEAROA

2021

NEW ZEALAND RED CROSS

ANNUAL REPORT

— PŪRONGO Ā-TAU —

2021

The activities of New Zealand Red Cross over this past year demonstrate the impact of our work in communities here at home as well as further afield. As we continue to adapt to the challenges arising from COVID-19, our commitment to assist those in need remains resolute.

We realised important Strategy 2030 milestones this year, and launched a Youth Engagement Strategy that sets a clear direction for how the organisation will engage with young people in the future.

Ensuring neighbourhoods are prepared for, can respond to, and recover quickly from disasters is one of our most important areas of work. This year, we started a national rollout of the Good and Ready disaster preparedness programme.

Our Disaster Welfare and Support Teams responded to 13 emergencies including the Napier floods, Himintangi fire, and South Auckland tornado.

Our mission is to improve the lives of vulnerable people by mobilising the power of humanity and enhancing community resilience.

HERE FOR GOOD

At New Zealand Red Cross Rīpeka Whero Aotearoa we are always working hard to strengthen and empower communities at home and overseas. In this ever-changing world, our commitment to doing good and building community resilience remains steadfast.

We are proud that 288 people from 11 countries made Aotearoa New Zealand their home through our refugee settlement programme and are now rebuilding their lives.

Our international delegates were at the forefront of global humanitarian crises providing vital support to the wider Red Cross Red Crescent Movement. Over the course of the last year, 21 highly skilled international delegates provided expertise and support across 24 deployments in over 39 countries. As travel has been severely restricted due to the ongoing COVID-19 pandemic, 16 of these deployments were completed remotely from here in Aotearoa New Zealand.

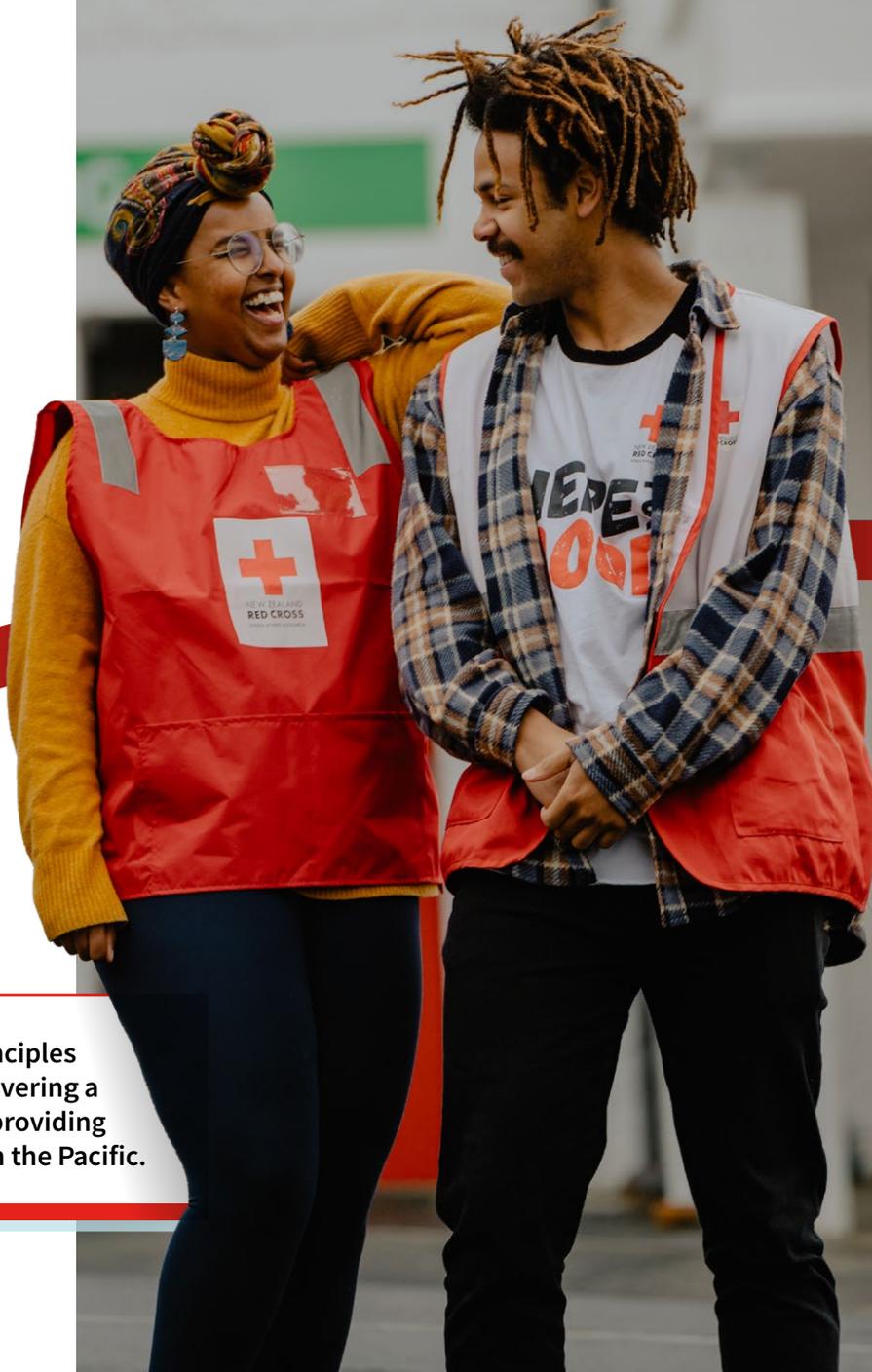
Our work in local and international communities is made possible by the incredibly inspiring people who make up our New Zealand Red Cross whānau. With your support, we are good and ready for whatever the future holds.



What We Stand For

TĀ MĀTOU
KAUPAPA

The Red Cross Fundamental Principles guide all we do, whether it's delivering a meal in a New Zealand town or providing disaster management support in the Pacific.



Humanity

TE NGĀKAU ATAWHAI

The International Red Cross and Red Crescent Movement, born of a desire to bring assistance without discrimination to the wounded on the battlefield, endeavours, in its international and national capacity, to prevent and alleviate human suffering wherever it may be found.

Its purpose is to protect life and health and to ensure respect for the human being. It promotes mutual understanding, friendship, cooperation and lasting peace amongst all peoples.

Independence

TE TŪ MOTUHAKE

The Movement is independent. The National Societies, while auxiliaries in the humanitarian services of their governments and subject to the laws of their respective countries, must always maintain their autonomy so that they may be able at all times to act in accordance with the principles of the Movement.

Voluntary Service

HE RATONGA TŪAO

It is a voluntary relief movement not prompted in any manner by desire for gain.

OUR FUNDAMENTAL PRINCIPLES

Impartiality

TE TŌKEKETANGA

It makes no discrimination as to nationality, race, religious beliefs, class or political opinions. It endeavours to relieve the suffering of individuals, being guided solely by their needs, and to give priority to the most urgent cases of distress.

Neutrality

TE WHAKARAUPAPA

In order to continue to enjoy the confidence of all, the Movement may not take sides in hostilities or engage at any time in controversies of a political, racial, religious or ideological nature.

Unity

TE KOTAHITANGA

There can be only one Red Cross or one Red Crescent Society in any one country. It must be open to all. It must carry on its humanitarian work throughout its territory.

Universality

O TE AO

The International Red Cross and Red Crescent Movement, in which all societies have equal status and share equal responsibilities and duties in helping each other, is worldwide.



National President's report

PŪRONGO Ā-MOTU
A TE PEREHITINI

As our performance year of 2020-21 closes, it is once again time to reflect on the incredible work that New Zealand Red Cross people have undertaken in our communities here at home and internationally, often in extraordinary circumstances.

Sarah Stuart-Black, known as 'Norm' to most of us, started in the role of Secretary General in December 2020, succeeding Niamh Lawless who we farewelled and thanked last year. The National Board is delighted with how well she is settling into the role. Together, Norm and I have undertaken visits to almost all our Areas, and it has been a pleasure to be able to meet with our people and better understand the impact of our work in our communities. We've also been able to meet with several parliamentarians including Ministers and discuss the work of New Zealand Red Cross.

The year has not been without its challenges as the impacts of COVID-19 continued to be felt throughout the country, including changes in alert levels at various times throughout the year. We have also seen our Red Cross people respond to several emergencies including serious weather-related events providing valuable support alongside the emergency services and emergency management agencies to their communities.

The need to ensure New Zealand Red Cross keeps pace with domestic and international challenges like legislative changes and the evolving COVID-19 response has been a focus for the National Board over the course of the year. A key priority for the National Board is ensuring New Zealand Red Cross can be agile in the face of new challenges and is positioned to achieve the outcomes in Strategy 2030 and build our financial sustainability.

I would like to acknowledge the role of the Trustees of the New Zealand Red Cross Foundation and the work they continue to do to support our activities. I thank Reuben Tucker for his excellent contribution as a Foundation Trustee as he retired from the Foundation in June 2021.

On behalf of the National Board, I would like to thank all our members, volunteers, staff and supporters for their contribution in supporting communities over the course of this unpredictable and challenging year.

Kerry Nickels
NATIONAL PRESIDENT



New Zealand Red Cross Secretary General, Sarah Stuart-Black, and National President, Kerry Nickels, collecting in Auckland during the 2021 Red Cross Appeal.



Secretary General's report

PŪRONGO A TE
HĒKERETARI MATUA

I am thrilled to have joined New Zealand Red Cross in December 2020 and be learning about the incredible work of our New Zealand Red Cross people across the country and internationally. It is a privilege to join an organisation that is an icon – recognisable and trusted to deliver impactful and tangible services and support whenever and wherever it's needed.

We have had some wonderful successes over the last year including celebrating 70th anniversary of Meals on Wheels, completion of the Visitor Care Manaaki Manuhiri programme, being part of the response and recovery effort alongside the emergency management sector during domestic emergencies, enabling our international delegates to respond to humanitarian needs around the world in person (where possible) and/or remotely from New Zealand, and our migration team continuing to support former refugees, including beginning to welcome new families into New Zealand.

It has been another challenging year for us organisationally and for those we support and work with. We are observing global changes having localised impacts and some local issues having been amplified as a result of COVID-19. To ensure that New Zealand Red Cross is even stronger in future, we are taking deliberate steps to strengthen our foundations, explore how we work to deliver outcomes and increase opportunities to leverage and grow our effectiveness and financial sustainability. This means the executive leadership have been exploring how we support the strategic direction of the organisation endorsed by National Council and the work of our people across our different programmes and geographic locations. This brings the opportunity to bring us closer together, to be more aligned on the why, the what, and the how of New Zealand Red Cross.

I want to acknowledge my predecessor Niamh Lawless who moved to her new role within the International Federation of Red Cross and Red Crescent Societies in Geneva in October 2020. I am grateful to Niamh providing valuable handover and transition briefings with me in her last weeks in New Zealand.

Thank you to all our Red Cross people. Your passion and commitment for the work that you do is felt every day by those we support and work with.

A handwritten signature in blue ink, appearing to read 'S. Stuart-Black', written over a light blue horizontal line.

Sarah Stuart-Black QSO
SECRETARY GENERAL



Tuvalu Red Cross Secretary General, Tagifoe Taomia, welcomed New Zealand Red Cross' new Secretary General, Sarah Stuart-Black, to the Red Cross whānau soon after taking up the role.

Strategy 2030

Strategy 2030 is New Zealand Red Cross' ten-year strategy. It provides a vision for the future and strategic plan to enhance the services New Zealand Red Cross provides and, most importantly, the opportunity to increase our impact and effectiveness.

We have developed a road map for our first three years of strategy implementation. This road map identifies some of the core change activities that we intend to deliver. These activities are aligned with **five core focuses**:



Our People



Our Financial Sustainability



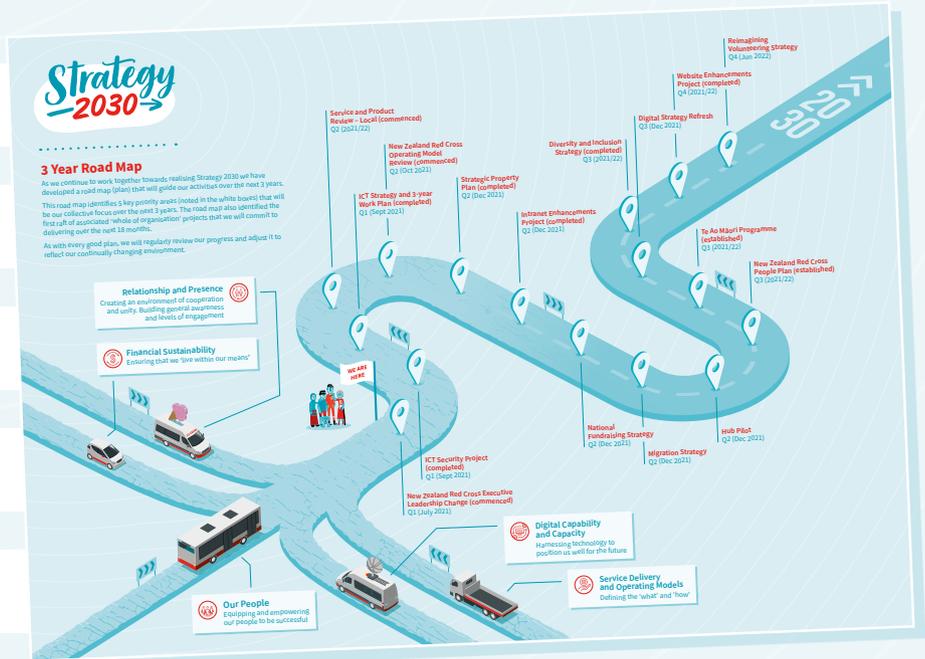
Our Service Delivery and Operating Models



Our Digital Capability



Our Relationships and Presence



During our first year of implementation, we ensured that all Red Cross people were given the opportunity to 'catch the vision' and consider the opportunities this strategy presents to them and the Red Cross services they are involved with. We are excited about what the future holds for New Zealand Red Cross.

OUR VISION FOR YOUTH ENGAGEMENT

Launched in early 2021, our Youth Engagement Strategy sets a clear direction for how New Zealand Red Cross will engage with young people in the future. It brings to life a responsive and inclusive approach for volunteering, humanitarian advocacy, and partnering with rangatahi.

The Youth Engagement Strategy is aligned to **four key themes**:



**Resilience —
Te Manawaroa**



**Inclusion —
Te Whakapiripiri**



**Voice and Hope —
Ko te Reo Whakaputa
me te Tūmanako**



**Impact —
Te Whakaawetanga**

The Youth Engagement Strategy builds on the vision of Strategy 2030 as well as the International Federation of Red Cross and Red Crescent Societies' strategic goals for engaging with young people. By aligning with Strategy 2030 our engagement model will map out a journey where rangatahi gain experience, skills, tools, and opportunities that will help them become humanitarian leaders.



Governance

KĀWANATANGA

Kerry Nickels



**NATIONAL
PRESIDENT
NOVEMBER 2015,
ELECTED
PRESIDENT
NOVEMBER 2018**

Kerry has a legal background and has held legal, governance and commercial roles in retail, utilities and financial businesses, the most recent being the General Counsel and Company Secretary for The Warehouse Group. Prior to joining the National Board, Kerry was Chair of New Zealand Red Cross Auckland Area Council.

I have seen our New Zealand Red Cross people over the last year being innovative and focussed as we navigate our way through challenges and explore how we can come together as one team to have a greater impact in our communities.

Philippa (Pip) Stewart



**NATIONAL VICE
PRESIDENT
NOVEMBER 2014,
ELECTED NATIONAL
VICE PRESIDENT
NOVEMBER 2018**

With qualifications in nursing, public health and business, Pip's background is in operational service delivery and senior and executive management, including as a New Zealand Red Cross international delegate. She is currently the Chief Executive Officer of Brackenridge Services Ltd in Christchurch, supporting people with intellectual disabilities and autism, and is on the Board of the NZ Disability Support Network.

I am proud to be part of New Zealand Red Cross, working with likeminded people to mobilise the power of humanity.

Sarita Aldred



**NATIONAL YOUTH
REPRESENTATIVE,
NOVEMBER 2018**

Sarita joined New Zealand Red Cross in 2013 as a Disaster Welfare and Support Team member and has since been involved in many Red Cross activities,

including as Chair of the National Youth Panel, Otago Area Council member, Dunedin Branch member and a Soprano in the Dunedin-based New Zealand Red Cross Choir. Sarita works for Dunedin Kindergartens as an administrator and loves that no two days are ever the same – something that can also be said for being a volunteer of New Zealand Red Cross.

New Zealand Red Cross continues to grow from strength to strength. I enjoy watching our people gain knowledge and confidence from the experiences we go through. No-one can deny that coming out of 2020 was going to be tough but I continually see our people reaching out to support our most vulnerable communities. It gives me great hope for a strong people-led future New Zealand Red Cross.

Patrick Cummings



NOVEMBER 2019

Patrick is a former long-serving senior staff member of New Zealand Red

Cross from 1993 to 2016, including as a Regional Director, National Retail Manager and Acting National Fundraising Manager. Prior to joining the National Board, he was Chair of our Waikato Area Council. He has also had governance experience in the philanthropic and educational sectors.

It is humbling to work with 'good people doing good things' to improve the lives of vulnerable people – both here in New Zealand and overseas. Sadly, humanitarian need is just as much needed today as in the past. Thank you to our volunteers, members and staff for the part they play in the largest humanitarian organisation in the world.

John Dyer, NZGD



OCTOBER 2017

John initially joined New Zealand Red Cross in 2001 as a member of the Central Region Board. After his deployment to Indonesia as a New Zealand Red Cross international delegate in 2005, he worked for the IFRC in Geneva until September 2016. He joined the National Board in October 2017.

Another busy year for NZRC – whether it is providing knitted winter woollies, delivering meals, assisting new kiwis, responding to natural disasters, or many things in between, I never cease to be amazed and humbled at the dedication of NZRC people who are always there for those in need.

Sue Ineson, QSM



NOVEMBER 2018

Sue has extensive experience in the non-profit sector, having held various governance and senior roles in several organisations. Sue was previously a New Zealand Red Cross branch member, Area Council representative and the Board Chair of Refugee Trauma Recovery which is now part of New Zealand Red Cross.

I am constantly amazed by the hard work of Red Cross people who are making a positive contribution to assist people and communities and implement our 2030 strategy to ensure Red Cross is relevant for the decades to come.

Warren Johnstone



OCTOBER 2017

Warren is a qualified Chartered Accountant and is currently the Managing Partner and Senior Audit Partner at BDO Christchurch. He joined the National Board in October 2017.

Time and time again I see the many ways that our New Zealand Red Cross volunteers, members, donors and staff work together to help neighbours in their times of need. It makes it a privilege to be involved with New Zealand Red Cross and its amazing people.

Wendy Lau



NOVEMBER 2018

Wendy has been a member of the New Zealand Red Cross since 2014 and lives in Auckland. Trained as a Chartered Accountant, Wendy has held risk, governance and strategy roles in financial services and consulting.

I am proud to be part of a humanitarian organisation with such a long and unique history. Our Red Cross people have truly amazing "work stories". This is a challenging and exciting period for our organisation. We now have an opportunity to bring Strategy 2030 to life so that we hand it on – strong and relevant – to the next generation.

Scott Tambisari



NOVEMBER 2016

Scott works for Sport Tasman in a senior leadership position alongside his governance roles. He was previously President of New Zealand Red Cross Nelson Branch, Deputy Chair of our Tasman/Marlborough Area Council and Deputy Chair of our National Youth Panel before joining the National Board in November 2016 and Foundation in February 2019.

I am immensely proud of our people and organisation as we continue to support those in need throughout the global pandemic, and our willingness to evolve as we continue on our Strategy 2030 journey.

National Youth Panel

TE MANA RANGATAHI

Youth Engagement in action

The National Youth Panel seeks to support, equip, and involve rangatahi young people within our New Zealand Red Cross communities, both internally and through partnerships.

In 2021, the National Youth Panel alongside the staff Youth Team launched the New Zealand Red Cross Youth Engagement Strategy, the culmination of 18 months of hard-work and learning across the youth sector. The National Youth Panel also undertook the biennial National Youth Forum where we farewelled two members of our panel and welcomed four new members. The Panel wish to thank Octavia Sheha and Mili Davie-Martin for their dedication and hard-work over the past two years. We look forward to the next 12 months with a new look National Youth Panel and the implementation of the new strategy.

Sarita Aldred

NATIONAL YOUTH PANEL CHAIR

Adele (Maggie) Robins



Maggie lives in Invercargill and joined New Zealand Red Cross as a Disaster Welfare and Support Team member in 2018. She now sits on the Southland Area council. After completing her Bachelor of Commerce, she now works for KiwiRail, and continues her humanitarian development through event volunteering and planning.

Ahmed Abusaleeq



Ahmed grew up in Gaza, Palestine and arrived in Aotearoa in 2018. He is currently a second-year medical student at Otago University and undertakes bilingual youth work at the Ministry of Education. Alongside his passion for medicine, he loves interacting with people, especially youth from different backgrounds, to bring their ideas together and to unite their vision as active members of Aotearoa. He has done this by establishing Otago Hope Makers as a club for empowering students from refugee backgrounds in 2020. He tries his best at listening to the youth's needs as it is part of his caring nature. He chooses to continue to give back whenever a chance comes his way.

Daniel (Dan) Wilden



Born and raised in Dunedin, Dan joined New Zealand Red Cross as a member in 2014 through the Youth Emergency Preparedness Programme. He is particularly focused on youth

development and leadership within New Zealand Red Cross. Dan has been leading the first aid event planning for the Dunedin Disaster Welfare and Support Team and sits on the Dunedin Branch of New Zealand Red Cross.

Isobelle (Izzy) Lane



Izzy works for the Ministry of Foreign Affairs and Trade and holds Bachelor of Laws and Bachelor of Arts (Human Geography) degrees from the University of Otago. Originally from Nelson, Izzy

currently lives in Wellington where she co-leads the Kapiti Mana Disaster Welfare and Support Team and is a member on the IFRC Asia Pacific rapid response roster.

Michael Richardson



Michael currently works at Bank of New Zealand as a credit auditor whilst studying towards his degrees in business management and psychology. He has been involved in many programmes

throughout Red Cross including Disaster Welfare and Support Team, refugee resettlement support, Meals on Wheels and has sat as an elected member of the Waikato Area Council. Michael has since partaken in Youth as Agents of Behavioural Change training where he is a peer facilitator for young people in his community.

Nicola Campbell



Originally from Indonesia, Nicola is currently undertaking a Postgraduate Diploma in Public Health at the University of Otago. She became involved with Red Cross in 2015

volunteering at a Red Cross Shop in Auckland, and in 2018 through O-Red (University of Otago Red Cross Group) participating in Mission Mermaid (former refugee women's' swimming sessions) and Red Cross street appeals. Currently Nicola is a member of the Dunedin Disaster Welfare and Support Team and the Red Cross Rōpū Hāpai Māori.

Thomas (Tom) Notton



Outside of New Zealand Red Cross, Tom works at the Auckland District Health Board and has a community-based social media influence where they share activism and collaborate with different

organisations to promote humanitarianism in all forms. Tom is new to the New Zealand Red Cross journey, becoming a member earlier in 2021 and starting their volunteering efforts with the Annual Street Appeal in 2021. Tom's main personal focus is to promote and create spaces for diversity in all areas while taking up spaces as a diverse person himself.

Highlights of our work JULY 2020 – JUNE 2021

DISASTER RISK MANAGEMENT

13



disasters responded to in Aotearoa

145 Disaster Welfare and Support Team members responded to disasters



Over **3,500** hours logged by Disaster Welfare and Support Team members responding to disasters



MIGRATION

288 new arrivals from **11** different countries



Providing settlement support to new Kiwis in **9** locations



Providing employment support to new Kiwis in **11** regions

331 new Kiwis found work or work experience through Pathways to Employment

94 clients supported through Refugee Trauma Recovery



FIRST AID



Trained over **71,000** Kiwis in first aid



A total of **2,400**



AEDs managed throughout Aotearoa

INTERNATIONAL PROGRAMMES



24 international
deployments to
39 countries

29% of our delegate
deployments were
to provide Disaster
Management support



67% of our
delegates provided
remote support due to
COVID-19 restrictions

COMMUNITY PROGRAMMES

More than
10,000
members



666,885

Meals on Wheels
meals delivered



6 areas delivering
Good & Ready
disaster
preparedness
programmes



RED CROSS SHOPS



34 Red Cross
Shops

11 Red Cross
Super Stores

8 Branch-led
Shops

nationwide

VISITOR CARE MANAAKI MANUHIRI

12,600+
people supported



46,200

inbound and outbound
calls through the
Call Centre

1,750+ volunteer
hours



Where in the world are our international delegates?

DELEGATE DEPLOYMENTS 01 JULY 2020 – 30 JUNE 2021

 **ARMENIA**

 Jessica Timings

 **BANGLADESH**

 Jennifer Hughes*

 **MYANMAR**

 Amanda Aye*

MAP KEY



Climate — 2



Communications — 5



Disaster Management — 7



Health — 1



National Society
Development — 4



Protection — 5

* Remote support

APRO – IFRC Asia Pacific Regional Office,
located in Kuala Lumpur, Malaysia

CCD – IFRC Country Cluster Delegation
Pacific, located in Suva, Fiji

24 DELEGATE
DEPLOYMENTS

67% OF DELEGATES PROVIDED
REMOTE SUPPORT DUE
TO COVID-19 TRAVEL
RESTRICTIONS

**SUPPORTING ASIA
PACIFIC REGION**

-  Clare Shave*
-  Debbie Bax*
-  Ellie van Baaren*
-  Ezekiel Simperingham
-  Helen Brunt
-  Sue Chamberlain*

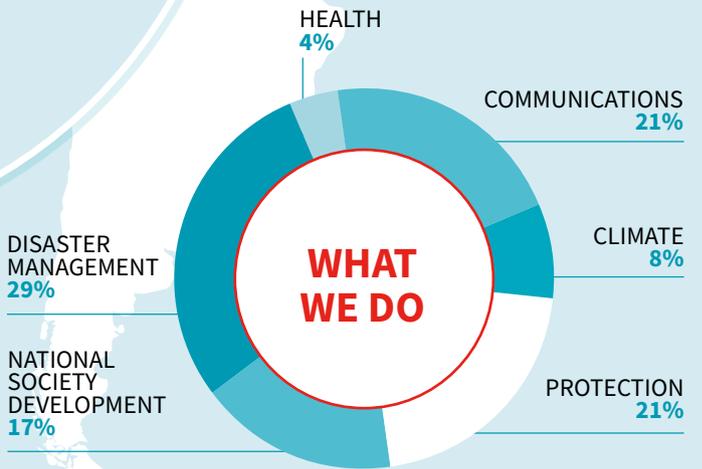
SUPPORTING PACIFIC REGION

-  Colleen Ruru*
-  Courtney Wilson*
-  Dallas Roy*
-  Felicity Gapes
-  Jennifer Stewart Manu*
-  Lee Cowan*
-  Liz Macdonald
-  Malcolm Johnstone*
-  Nunia Vucukula Manu*
-  Olivia Warrick*

- VANUATU**
-  Dallas Roy*

- FIJI**
-  Dallas Roy
 -  Liz Macdonald

- COOK ISLANDS**
-  Lesley Jacobson
 -  Stephen Manson





Disaster Risk Management

WHAKAHAERE AITUĀ

Disasters don't discriminate — they can happen at any time, anywhere and affect anyone. Our Disaster Risk Management programmes help local communities prepare for, respond to, and recover from disasters.

We have made great strides to strengthen our kaupapa for Disaster Risk Management (DRM) to connect, care and prepare.

This year, 145 of our highly skilled and dedicated disaster response volunteers responded to thirteen disaster events across the country, from flooding and fire, to searches and a tornado. We currently have 400 disaster response volunteers trained and ready to deploy at a moment's notice to support communities after disasters, working alongside our emergency management partners.

Our volunteers are trained to support people in a range of ways, including providing First Aid and Psychological First Aid, making home visits or phonecalls to check on people's wellbeing and help them access support, and supporting communities in information and welfare centres.

As well as over 3,500 hours spent responding to disasters, our volunteers invested over 20,000 hours in preparing to respond. This included training, team meetings and providing First Aid at community events. In May, 80 disaster response volunteers from across the North Island came together for *Exercise Whanaungatanga*, generously funded by New Zealand Post. The exercise provided an opportunity to test and improve disaster response and recovery skills, and strengthen connections amongst the Red Cross whānau.

This year we finalised our Psychosocial Support Framework and Learning Pathway. *Comprehensive Psychological First Aid* and *Leading Psychosocial Support* training aim to ensure that our people provide the best support possible to disaster-affected communities, and are well-supported themselves during and after a response.

February 2021 marked ten years since the devastating Christchurch earthquake. Red Cross people attended a number of community-led events, an opportunity to reflect, acknowledge those affected, those who responded, those we partnered with, and what we learned.

23,887 people downloaded the Red Cross Hazard App this year, bringing the total number of users to 197,709. The Hazard App provides life-saving information before, during and after emergencies, sending official warnings and alerts, and providing step-by-step guides to help households get ready for emergencies.



Nicky Curr, Anne Ellis, and Scott Richardt, members of the Timaru Disaster Welfare and Support Team who responded to the fire at Lake Ōhau Village in October 2020.



Migration Programmes

NGĀ KAUPAPA HUNGA
WHAKARERE

We are proud to welcome people from refugee backgrounds to Aotearoa to support and empower these new Kiwis in their journey to rebuild their lives.

We welcomed 288 people from 11 countries into nine regions across Aotearoa – this number is less than anticipated due to border closures associated with the COVID-19 pandemic. Many of these new Kiwis are from Myanmar, Afghanistan, and Colombia. Our nine Pathways to Settlement teams, ably assisted by about 480 volunteers, are now supporting new Kiwis for up to two years – most new Kiwis remained with the service for this extended period of settlement support. New Zealand Red Cross was granted ‘essential service’ status for programmes during COVID-19 and our teams provided additional support during the two Auckland lockdowns.

Our Pathways to Employment programme offers support to new Kiwis during their initial employment journey in Aotearoa New Zealand. This includes liaison with employers and ongoing support following placement in a role. Of the 364 new Kiwis who actively sought work over the past twelve months, 90 per cent were placed in their first job or supported with work experience by our teams. An additional 109 people participated in employment orientation workshops.

Migration Programmes ran the Open Road refugee driver training in four regions. Approximately 120 people participated in this programme and 110 achieved their restricted or full driving licence. This service was reduced due to the Auckland COVID-19 lockdowns and the pressure on service providers following earlier lockdowns.

Our five settlement youth workers, who are former refugees, continue to make an impact on young new Kiwis. This innovative service provides youth-focused orientation and support.

Refugee Trauma Recovery, our Wellington-based mental health and wellbeing service, assisted 94 former refugees this year, including both adults and children. This assistance included psychosocial support, individual counselling, and family and group activities. Outcomes show that a high proportion of participants feel better and more in control of their lives after engaging with this service.



“I really enjoyed coming to work each day during lockdown. I really felt like I had something important to do.”

Najmo Mohamed, caregiver in Auckland, former refugee from Somalia, and essential COVID-19 worker.



International Programmes

NGĀ KAUPAPA Ā-AO

Our international programmes provide assistance to communities affected by disasters and conflicts around the world, and work with our neighbouring Pacific Island National Societies to grow capacity and resilience in the region.

Resilient communities are better able to withstand and recover from the impact of disasters and crises.

This year, our international team helped respond to some of the world's most urgent humanitarian crises. We supported 21 highly skilled international delegates across 24 deployments in over 39 countries. As travel has been severely restricted, 16 of these deployments were completed remotely from here in Aotearoa New Zealand.

COVID-19 continues to wreak havoc across the globe and at the same time, we are seeing an increase in weather-related disasters. Vulnerable communities around the world are suffering significantly as they try to manage the compounding effects of these events.

When Fiji was hit with two deadly cyclones, Yasa and Ana, only a few weeks apart, communities were left devastated. Despite the added challenges of the pandemic, Red Cross provided direct support to over 12,500 affected households. Lifesaving First Aid, hygiene kits, water containers, blankets, mosquito nets, tarpaulins, and shelter tool kits were provided to communities most in need.

In addition to responding to disasters, we also supported Red Cross National Societies in the Pacific Islands through capacity building in areas such as climate resilience, first aid, financial sustainability and disaster preparedness, response and recovery.

Our Restoring Family Links (RFL) programme works to reconnect families across the world separated by armed conflict, disaster, and migration. This year, the RFL team received 92 new enquiries and worked on a total of 98 cases from individuals and families across Aotearoa New Zealand and 40 other countries.

International delegate Jessica Timings (left), speaking with a displaced family housed at a kindergarten in Yerevan, Armenia.



**“For me, the decision to go
was pretty straightforward.
There were people
in need, and I had
something to offer.”**



International Humanitarian Law

TURE NGĀ TANGATA
O TE AO

New Zealand Red Cross takes pride in promoting knowledge and respect for International Humanitarian Law — the ‘rules of war’ protecting people who are not, or are no longer, taking part in a conflict.

The global pandemic created new challenges for upholding the law in conflict, for diplomacy to develop the law, and for the dissemination of the law, and these challenges required innovative approaches. We worked to support young interns to take the lead in developing and delivering – via Facebook Live – an engaging panel discussion about the human impacts of humanitarian issues and law with topics such as ‘Gender, War and Peace,’ and ‘Nuclear Weapons in the Pacific.’ Using this social media platform enabled us to reach thousands of people.

This year, we hosted the ninth International Humanitarian Law Moot Court competition to raise awareness among law students from across Aotearoa New Zealand. We also held workshops for Red Cross people reflecting on our distinctive identity and why it matters in practical ways (DNA of the Red Cross), and we celebrated the entry into force of the Treaty on the Prohibition of Nuclear Weapons on 22 January 2021. While there is much work to do, this treaty sets out for the first time the legal framework for a global ban on the use of nuclear weapons.

Following the 33rd International Conference in Geneva in December 2019, work began to implement resolutions relating to Restoring Family Links and the importance of data protection, preparing for epidemics and pandemics, and International Humanitarian Law. New Zealand Red Cross and the New Zealand Government pledged to take action together on International Humanitarian Law reporting and compliance, nuclear weapons and more effective local humanitarian support.

International Humanitarian Law Advisor Rebecca Dudley (right) speaking at an ICAN event to mark the entry into force of the Treaty on the Prohibition of Nuclear Weapons. This treaty is the first instrument of international humanitarian law to address the catastrophic humanitarian consequences of using and testing nuclear weapons.

**From Aotearoa New Zealand to the world
Nuclear weapons ban goes global**

ICAN 2017 NOBEL PEACE PRIZE
AOTEAROA NEW ZEALAND
icanz@xtra.co.nz
icanw.org.nz

06 922 9146

**Aotearoa New Zealand to the world
Nuclear weapons ban goes global**

co.nz
nz



Community Programmes

NGĀ KAUPAPA HAPORI

You'll find good people doing good things in neighbourhoods right across Aotearoa New Zealand. Whether we're delivering a hot meal, providing homes with a fresh set of curtains, or empowering young people, Red Cross people are making a difference in Kiwi communities.

This year, the collective efforts of our 10,000 members and across 52 branches and 14 groups include more than 112,000 hours serving communities in more than 93 locations across Aotearoa New Zealand from Kaitaia to Invercargill. Our volunteers provided more than 686,238 connections with individuals and families by delivering more than 666,885 meals, serving more than 6,090 breakfasts, providing 3,623 pairs of curtains, and 417 winter warmer or bedding packs.

We delivered on ambitious projects related to the Strategy 2030 milestones this year. In 2020, we started development of the Reimagining Volunteering Strategy in collaboration with the University of Canterbury. This involves consultation with Red Cross people and external partners to develop a new vision for engaging volunteers. Engaging a diverse range of humanitarians in Aotearoa New Zealand through new and innovative ways is a crucial part of achieving Strategy 2030 successfully.

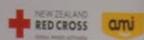
In 2021, we commenced a national rollout of the Good and Ready disaster preparedness programme. This programme initially started in Auckland and has expanded to five new areas: Bay of Plenty, Wellington, East Coast, Mid-South Canterbury, and Otago. Local teams have engaged Red Cross people and communities in initiatives to increase disaster preparedness and community connectedness. We know from experience that a more connected and prepared community is one that recovers faster after an emergency.

We began initiatives to retrofit our Meals on Wheels programme to increase alignment with Strategy 2030 by increasing consistency and disaster preparedness outcomes. We continued to successfully transition Community Transport programmes to local community providers, with four remaining Community Transport programmes as of June 2021. In the coming year, we will focus on aligning our remaining localised community programmes with Strategy 2030 priorities.

Last year, as part of our COVID-19 response, 3700 Red Cross Parcels were distributed to vulnerable communities supported by New Zealand Red Cross through its essential services. Pictured here are Red Cross volunteers Dave Pennington and Somen Debnath, who drove from Whangarei to the Far North to deliver 118 Red Cross Parcels to people in Kaitaia.



RED CROSS PARCEL
delivering kindness in the community



Volunteer | Fundraise | Shop | Donate | Learn First Aid

RED CROSS PARCEL
delivering kindness in the community

COVID-19
we are united

RED CROSS PARCEL
delivering kindness in the community

This parcel contains some handy items, treats and wellbeing information you might find useful. We hope it brings you some comfort at this difficult time.



Shop | Donate | Learn First Aid

redcross.org.nz | 0800 RED CROSS

RED CROSS PARCEL
delivering kindness in the community

COVID-19
we are united

This parcel contains some handy items, treats and wellbeing information you might find useful. We hope it brings you some comfort at this difficult time.



Volunteer | Fundraise | Shop | Donate | Learn First Aid

RED CROSS PARCEL
delivering kindness in the community

COVID-19
we are united

This parcel contains some handy items, treats and wellbeing information you might find useful. We hope it brings you some comfort at this difficult time.



Donate | Learn First Aid

RED CROSS PARCEL
delivering kindness in the community

COVID-19
we are united

This parcel contains some handy items, treats and wellbeing information you might find useful. We hope it brings you some comfort at this difficult time.



Volunteer | Fundraise | Shop | Donate | Learn First Aid



0800 RED CROSS | @redcrossnz



Visitor Care Manaaki Manuhiri

In June of 2020, New Zealand Red Cross was asked to help support temporary visa holders alongside Te Tari Taiwhenua, Department of Internal Affairs. COVID-19 lockdowns and border closures meant that thousands of people on temporary visas were stranded in Aotearoa New Zealand with limited resources, struggling to have their basic needs met.

Between July and December 2020, New Zealand Red Cross provided assistance to over 12,600 vulnerable migrants impacted by COVID-19.

Just under \$20 million was distributed to support people while they sought out employment in Aotearoa New Zealand or procured flights to return home. While the financial assistance made a tangible difference to people who were in need, the social support and care from New Zealand Red Cross and the wider community has left a lasting impact.

We received many messages from people who received support wherein they expressed their gratitude and acknowledged the generosity of Kiwis, stating that Aotearoa New Zealand will always hold a special place in their heart.

Simon Carrasset and Evelyng Morales, visiting Aotearoa from Chile, were living in a car with no money and no way home when they reached out to Red Cross' Visitor Care Manaaki Manuhiri.

The pair were provided with emergency food vouchers, vouchers to purchase winter bedding and clothing and financial assistance for their accommodation needs.

“It means everything to us.”





Fundraising

MAHI MONI

As a charity, we are reliant on fundraising to enable the delivery of our programmes. Our Red Cross people work hard to provide a wide variety of fundraising options that ensure donors can contribute in the way that best suits them.

Fundraising continues to be a vital source of funds for New Zealand Red Cross. We are incredibly grateful to the tens of thousands of supporters who come from all walks of life and have many different motivations for wanting to help vulnerable people by financially supporting New Zealand Red Cross. We simply could not deliver the essential services and programmes that we do without you.

Our direct mail campaigns continue to bring awareness to thousands of Kiwis who read about and generously respond to stories of impact wherein individuals and families have found support and comfort from New Zealand Red Cross' services during their most trying times.

Our regular giving programme, Project Partners, continues to grow. This year, we expanded our team of specialist fundraisers to ensure that more Kiwis are given the opportunity to consider supporting New Zealand Red Cross in this very special way.

The reintroduction of our annual Red Cross National Appeal was a huge success. Across Aotearoa New Zealand we also held a significant number of community-based fundraising events; from book fairs to skydiving, we saw a fantastic array of events and activities.

We continue to enjoy the opportunity to work with our generous corporate partners, and with a multitude of trusts and foundations, who have provided invaluable support.

This year we enhanced our major gifts and bequests programmes. We are always extremely grateful to those who choose to leave New Zealand Red Cross a gift in their will.

More than 1,500 people in 25 locations across Aotearoa dedicated their time to support our Red Cross Appeal this year. Our street collectors volunteered a total of 4,000 hours between 15–21 March – an incredible feat.





First Aid

WHAKAORA WHĀWHAI

Our leading first aid programme equips people with the skills and confidence needed to prevent suffering, save lives, and create more resilient communities, while providing funds to support our humanitarian activities.

Globally, the Red Cross Red Crescent Movement delivers first aid training to over 23 million people each year, and in Aotearoa New Zealand, we are one of the largest providers training over 71,000 people in first aid in this financial year.

The COVID-19 pandemic continues to impact our business with ongoing alert level changes causing course cancellations and requirements to re-book. However, on a positive note, this may be contributing to a faster shift towards digital solutions, with more than 20% of participants now choosing blended learning options for their First Aid Training. In addition, the uptake of our psychological first aid and workplace wellbeing courses remains strong. These courses provide the tools, understanding, and confidence to support people experiencing mental illness, stress, and distress in their workplace, community and whānau. The combination of psychosocial courses within the first aid portfolio are vital in our imperative to create resilience, especially in vulnerable communities.

Our high quality first aid products continue to help save lives with an additional 166 automated external defibrillators (AEDs) sold this year, to provide a total of 2,400 AEDs managed by New Zealand Red Cross in the community. The roll-out of Red Cross AEDs and first aid stations across all Countdown Supermarkets was completed, which enabled four lives to be saved in these stores this year.

To further strengthen our products and training portfolio networks, we're working with reputable agencies in the workplace including Safety 'n Action, NZ Safety Blackwoods, NXP and Test n Tag, and direct to consumers with the Automobile Association.

With our first-class training courses and our comprehensive first aid product range, we provide a complete solution for a wide range of first aid requirements to support Kiwi communities.

Kathleen Morris performed 10 minutes of life-saving CPR on her husband, Merv, when he went into cardiac arrest. Her message to everyone is simple: be prepared by taking a first aid course.



**“It’s the greatest
gift to save a life.”**



Red Cross Shops

NGĀ TOA RĪPEKA WHERO

Our Red Cross Shops are supported by passionate people and committed volunteers who care about their customers, their communities, their environment, and New Zealand Red Cross.

Red Cross Shops raise funds to support our programmes at home and overseas. This year, we increased our social media presence to promote our Red Cross Shops and the good that we do.

We continue to grow our financial retail contribution and improve our Red Cross Shop presence with prominent and convenient shop locations that offer a wide range of products to customers in a clean and contemporary shopping environment.

Despite disruptions from COVID-19 lockdowns, we relocated our Whangarei shop into their new “Hub” site and have recently opened a new Red Cross Shop in Woolston, Christchurch. Overall, we have 34 Red Cross Shops and 11 Red Cross Super Stores and 8 Branch-led Shops, totalling 53 shops nationwide.

Our people continue to be our most valued asset. We invested in bringing our Retail Team together in October 2020, for a Retail Conference with training workshops. This was an opportunity to build stronger relationships, grow our skills and learn from one another. Service IQ continue to offer the opportunity for our team members to gain a recognised retail qualification for free while working or volunteering in Red Cross Shops.

We appreciate the support from many retailers that have donated products to us throughout this year including Country Road, Hanes, Indetex (Zara), Retail Apparel Group, Sportscraft, David Jones, Rodd & Gun, Barkers, H&M, and many others. They have helped New Zealand Red Cross and our environment by diverting products that may have otherwise gone to landfill.

Chris Hamilton, shop volunteer and all-round good person doing good things at the Dalton Street Red Cross Shop in Napier.





Financial Summary

WHAKARĀPOPOTOTANGA PŪTEA

The Group includes the results of New Zealand Red Cross Incorporated including Red Cross Branches and the New Zealand Red Cross Foundation, a charitable trust that invests funds on behalf of New Zealand Red Cross.

OVERVIEW OF THE YEAR

Operating results tend to vary year to year due to when income from legacies and special appeals is received and spent on humanitarian activities, which can be across a number of years.

New Zealand Red Cross Group's net comprehensive revenue for the year is higher than in previous years. This is primarily due to an increase in the valuation of properties owned by New Zealand Red Cross, strong investment returns recorded by the New Zealand Red Cross Foundation, and a significant increase in non-recurring income.

Prima facie, this is a good result for the year, though it is largely due to an increase in the value of our existing assets. While there have been strong investment returns in equity and fixed interest markets in recent years, there is a strong possibility of a 'correction' in the medium term. As such, it is expected that future returns will be much lower. The value of our properties has increased in line with the overall property market. These returns do not contribute to the day-to-day operations of New Zealand Red Cross.

One-off income from generous and much appreciated bequests has helped fund humanitarian activities this year. This is not an indicator of ongoing revenue in future financial years. In addition, economic factors associated with the COVID-19 pandemic continue to have an impact on our activities.

The National Board and Executive Leadership Team are focused on ensuring that New Zealand Red Cross undertakes its day-to-day humanitarian programmes on a sustainable operating basis. At the same time, we want to ensure it maintains a capital base so that the organisation can withstand any future market corrections and will continue to operate in times when there is a need for a significant humanitarian response.

The following table summarises the financial performance of New Zealand Red Cross Group, highlighting the surplus from operating activities, programmes funded by special appeals and investment activities. The activity reported to arrive at Net surplus from New Zealand Red Cross Incorporated operating activities relates to that of New Zealand Red Cross Inc. and its branches. The activities of the Foundation are reflected as a single line item.

New Zealand Red Cross Group	2021	2020
<small>(in thousands of dollars)</small>		
Net income from trading and fundraising activities	11,680	10,216
Income from contracts and grants (excluding the Foundation)	16,224	10,349
Foundation annual operating grant	2,160	2,160
Other revenue	1,065	3,682
Humanitarian activities	(23,198)	(19,928)
Christchurch earthquake recovery response	(351)	(864)
Administration and management activities	(7,836)	(7,168)
Net deficit from trading, fundraising and humanitarian activities	(256)	(1,553)
Legacies	4,148	4,576
Net surplus from New Zealand Red Cross Incorporated operating activities	3,892	3,023
Net gain on land and building revaluation	3,098	2,662
Foundation's total comprehensive revenue and expenses for the year	7,146	(6)
Total comprehensive revenue and expense	14,136	5,679

TRADING AND FUNDRAISING ACTIVITIES

Despite disruptions from COVID-19 lockdowns, revenue from our First Aid and Red Cross shops trading and fundraising activities remained strong. As a charity, we rely on fundraising as one of our major sources of income and engagement from the public to support our programmes. We have a range of channels and work with our corporate partners, trusts and foundations.

Legacies continue to be generously gifted and are primarily used to fund humanitarian programmes as well as a small amount being invested in the Foundation to ensure that New Zealand Red Cross can continue its humanitarian work in the future.

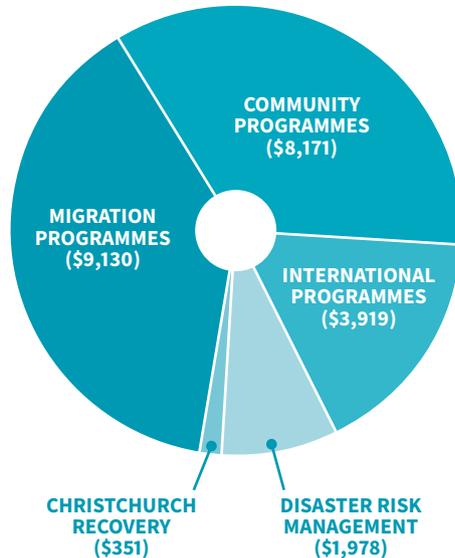
HUMANITARIAN ACTIVITIES

COVID-19 required us to adapt quickly to how we provide our humanitarian programmes. During the year, we spent \$23.5 million on humanitarian activities, including migration programmes, community programmes, international programmes, disaster management programmes, and Christchurch earthquake recovery programmes.

FINANCIAL SUMMARY

2021 HUMANITARIAN ACTIVITIES

in thousands of dollars



- Migration programmes supported 288 former refugees to settle and connect with their new communities (this number was down from previous years due to the border closures) and helped 364 new Kiwis who were actively seeking employment or work experience. This work is largely funded by Government contracts. Our migration programmes were granted 'essential service' status allowing us to continue to carry out our services during COVID-19 Alert levels 3 and 4.
- Our community programmes – making up 35% of our humanitarian spend – continued to mobilise our strong membership who volunteered circa 112,000 hours of humanitarian action to support the vulnerable and isolated members of our

communities. Our volunteers connected with over 686,238 individuals and families in the community, providing meals, community transport trips, curtains, and winter warmer packs. Between July and December 2020, we supported temporary visa holders alongside Te Tari Taiwhenua, Department of Internal Affairs, to support over 12,600 vulnerable migrants impacted by COVID-19.

- Although travel has been severely restricted, our International programme deployed 21 highly skilled delegates who have provided expertise and support in over 39 countries, responding to some of the world's most urgent humanitarian crises; 16 of these deployments were completed remotely from Aotearoa. When Fiji was hit with two deadly cyclones, Yasa and Ana, New Zealand Red Cross provided direct support to over 12,500 affected households. Lifesaving First Aid, hygiene kits, water containers, blankets, mosquito nets, tarpaulins, and shelter tool kits were provided to communities most in need.
- Within our disaster risk management programme we have 400 disaster response volunteers trained to deploy to support communities after disasters. Volunteers spent over 20,000 hours preparing to respond and 4,000 hours responding to disasters this year.
- A further \$0.351 million was spent on Christchurch.
- The work carried out by our members represents an important component of our fundraising revenue and the delivery of domestic community programmes. The net income generated by Branches in the year totalled \$0.45 million from activities including our annual appeal and other fundraising activities, such as book fairs and retail trading.

RED CROSS FOUNDATION

The Red Cross Foundation generates investment revenue that provides annual funding to New Zealand Red Cross while also maintaining the value of investments. The Foundation paid an operating grant of \$2.16 million to New Zealand Red Cross during the year, which supports the delivery of humanitarian activities.

New Zealand Red Cross Foundation	2021	2020
<small>(in thousands of dollars)</small>		
Total Revenue	3,167	1,467
Operating grant to New Zealand Red Cross	2,160	2,160
Interest paid to New Zealand Red Cross on deposits	62	152
Other expenses	204	183
Total expenses	2,426	2,495
Net surplus/(deficit) before fair value adjustments	741	(1,028)
Net surplus from fair value adjustments	6,405	1,022
Total comprehensive revenue and expense for the year	7,146	(6)

The Foundation made a net surplus of \$9.31 million before paying the \$2.16 million operating grant to New Zealand Red Cross Incorporated, resulting in a net surplus for the year of \$7.15 million. This included an increase in the fair value of the Foundation's

investments of \$6.41 million. Total assets managed by the Foundation were \$64.1 million on 30 June 2021, an increase of \$8.63 million in the previous financial year.

The Foundation continues to be well served by the Trustees who volunteer their time to ensure the funds of New Zealand Red Cross are invested wisely for the long-term benefit of the National Society.

STATEMENT OF FINANCIAL POSITION

Members' Funds represented by Net Assets at 30 June 2021 were \$113.6 million (2020 \$99.4 million). Net Assets includes cash \$12.5 million (2020: \$18.6 million), property, plant, equipment and intangibles of \$34.1 million (2020: \$31.9 million) and investments at \$68 million (2020: \$51 million).

Net Assets increased by \$14.1 million, mainly due to the increase in value of our property investments, funds invested through the Foundation, and the generously gifted legacies during the current year. Our financial position will always be dependent on the success of our ongoing fundraising efforts and trading activities to support humanitarian needs. Ongoing financial stewardship of New Zealand Red Cross and the Foundation's investment ensures the organisation's long-term financial sustainability.

New Zealand Red Cross Group

**SUMMARY FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2021**

NEW ZEALAND RED CROSS GROUP

SUMMARY STATEMENT OF COMPREHENSIVE REVENUE AND EXPENSE FOR THE YEAR ENDED 30 JUNE 2021

<i>in thousands of dollars</i>	Note	2021	2020
REVENUE			
Trading Activities		17,677	13,669
Contracts and Grants		16,224	10,349
Donations and Fundraising		12,710	13,232
Legacies		4,478	4,591
Dividends		2,766	1,363
Other Revenue		1,074	3,618
Total Revenue	6	54,929	46,822
EXPENDITURE			
Employee Entitlements		26,866	24,221
Other Expenses		23,430	20,606
Total Operating Expenses		50,296	44,827
Net surplus from Operating Activities		4,633	1,995
Change in Fair Value Investments		6,405	1,022
Net surplus after Fair Value Adjustments		11,038	3,017
Net Gain on Land and Buildings Revaluation		3,098	2,662
Total Comprehensive Revenue and Expense		14,136	5,679

The accompanying notes on pages 44–46 form part of these summary consolidated financial statements

NEW ZEALAND RED CROSS GROUP

SUMMARY STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2021

<i>in thousands of dollars</i>	2021	2020
ASSETS		
Total Current Assets	22,086	23,613
Total Non-current Assets	98,300	82,928
Total Assets	120,386	106,541
LIABILITIES		
Total Current Liabilities	6,813	7,104
Net Assets	113,573	99,437
MEMBERS' FUNDS		
Accumulated Funds	90,222	78,701
Restricted Funds	544	1,027
Asset Revaluation Reserve	22,807	19,709
Total Members' Funds	113,573	99,437

The accompanying notes on pages 44–46 form part of these summary consolidated financial statements

For and on behalf of the National Board who authorised the issue of these summary consolidated financial statements on 17 September 2021.



Kerry Nickels
National President



Sarah Stuart-Black
Secretary General

NEW ZEALAND RED CROSS GROUP

SUMMARY STATEMENT OF CHANGES IN MEMBERS' FUNDS FOR THE YEAR ENDED 30 JUNE 2021

<i>in thousands of dollars</i>	2021	2020
Opening Members' Funds	99,437	93,758
Net Surplus after Fair Value Adjustments	11,038	3,017
Other Comprehensive Revenue and Expense	3,098	2,662
Total Comprehensive Revenue and Expense	14,136	5,679
Closing Members' Funds	113,573	99,437

The accompanying notes on pages 44–46 form part of these summary consolidated financial statements

SUMMARY STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 30 JUNE 2021

<i>in thousands of dollars</i>	2021	2020
Net cash flows from Operating Activities	3,917	3,552
Net cash flows from Investing Activities	(10,041)	1,105
Net Decrease in Cash and Cash Equivalents	(6,124)	4,657
Cash and Cash Equivalents at the beginning of the year	18,657	14,000
Cash and Term Deposits at the end of the year	12,533	18,657

The accompanying notes on pages 44–46 form part of these summary consolidated financial statements

NOTES TO THE SUMMARY FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2021

NOTE 1: REPORTING ENTITY

The consolidated financial statements for the year ended 30 June 2021 comprise the activities of New Zealand Red Cross Incorporated and the New Zealand Red Cross Foundation (the Group).

The New Zealand Red Cross Incorporated (New Zealand Red Cross) is registered as a charity, under the Charities Act 2005.

The New Zealand Red Cross Foundation (The Foundation) is a charitable trust registered under the Charitable Trusts Act 1957. The Foundation was established in 1978 to hold and invest funds on behalf of New Zealand Red Cross.

The consolidated financial statements were authorised for issue by the National Board on 17 September 2021.

NOTE 2: BASIS OF PREPARATION

The summary financial statements have been extracted from the full financial statements of the Group. The summary financial statements have been prepared in accordance with PBE FRS 43 Summary Financial Statements. The summary financial statements cannot be expected to provide a complete understanding as that provided by the full financial statements. Information extracted from the full financial statements has not been restated or reclassified.

The full financial statements are available on request by contacting the General Manager, Commercial and Shared Services, PO Box 12-140, Wellington 6144 or email payables@redcross.org.nz. The full financial statements have been prepared in accordance with Generally Accepted Accounting Practice in New Zealand. They comply with Tier 1 PBE accounting standards.

NOTE 3: MEMBERS' FUNDS

Members' Funds comprise Accumulated Funds, Restricted Funds and the Asset Revaluation Reserve:

- **Accumulated Funds** are those received and used for general purposes;
- **Restricted Funds** are use of funds that have been restricted by the donor or by the National Board;
- **Asset Revaluation Reserve** represents the accumulated revaluation increases in the fair value of land and buildings.

NOTES TO THE SUMMARY FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2021

NOTE 4: USE OF JUDGEMENTS AND ESTIMATIONS

The preparation of the consolidated financial statements requires Management to make judgements, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses. Actual results may differ from those estimates.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions in accounting estimates are recognised in the period in which these estimates are revised and in any future periods affected.

The estimates and assumptions that may have a material impact on the carrying amounts of assets and liabilities within the next financial year include the following:

- Fair value of Land and Buildings; and
- Useful lives of Property, Plant and Equipment; and
- Fair value of Financial Instruments.

NOTE 5: SIGNIFICANT CHANGES DURING THE PERIOD

There have been no significant changes during the period.

NEW ZEALAND RED CROSS GROUP

NOTES TO THE SUMMARY FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2021

NOTE 6: SUMMARY OF REVENUE

<i>in thousands of dollars</i>	2021	2020
REVENUE		
Sale of Goods and Services	17,677	13,669
Dividends	2,766	1,363
Other Exchange Revenue	358	733
Revenue from Exchange Transactions	20,801	15,765
Grants and Donations	28,934	23,581
Legacies	4,478	4,591
Other non-Exchange Revenue	716	2,885
Revenue from non-Exchange Transactions	34,128	31,057
Total Revenue	54,929	46,822

NOTE 7: CONTINGENT LIABILITIES

There are no contingent liabilities as at 30 June 2021. (2020: Nil)

NOTE 8: EVENTS AFTER BALANCE DATE

As at 11:59 on 17 August 2021 all of New Zealand moved to Alert Level 4 as a result of the COVID-19 pandemic.

On 8 September all regions apart from Auckland shifted to Alert Level 2. While COVID-19 continues to remain a health and economic risk subsequent to balance date, given the strength of the balance sheet the members of the National Board are confident that the Red Cross will continue as a going concern.

Independent Auditor's Report on the Summary Financial Statements

To the National Board of New Zealand Red Cross Incorporated

Opinion

The summary financial statements of New Zealand Red Cross Incorporated (the 'Society') and its subsidiary (the 'Group'), which comprise the summary consolidated statement of financial position as at 30 June 2021, and the summary consolidated statement of comprehensive revenue and expense, summary consolidated statement of changes in members' funds and summary consolidated cash flow statement for the year then ended, and related notes, are derived from the audited consolidated financial statements of the Group for the year ended 30 June 2021.

In our opinion, the accompanying summary consolidated financial statements, on pages 41 to 46, are consistent, in all material respects, with the audited consolidated financial statements, in accordance with PBE FRS 43: *Summary Financial Statements* issued by the New Zealand Accounting Standards Board.

Summary consolidated financial statements

The summary consolidated financial statements do not contain all the disclosures required by Public Benefit Entity Standards. Reading the summary consolidated financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited consolidated financial statements and the auditor's report. The summary consolidated financial statements and the audited consolidated financial statements do not reflect the effects of events that occurred subsequent to the date of our report on the audited consolidated financial statements.

The audited consolidated financial statements and our report thereon

We expressed an unmodified audit opinion on the audited consolidated financial statements in our report dated 17 September 2021.

The National Board's responsibilities for the summary consolidated financial statements

The National Board is responsible on behalf of the Group for the preparation of the summary consolidated financial statements in accordance with PBE FRS 43: *Summary Financial Statements*.

Auditor's responsibilities

Our responsibility is to express an opinion on whether the summary consolidated financial statements are consistent, in all material respects, with the audited financial consolidated statements based on our procedures, which were conducted in accordance with International Standard on Auditing (New Zealand) 810 (Revised): *Engagements to Report on Summary Financial Statements* ('ISA (NZ) 810').

Other than in our capacity as auditor, we have no relationship with or interests in the Society or its subsidiary, except that partners and employees of our firm deal with the Group on normal terms within the ordinary course of trading activities of the business of the Society and its subsidiary.

Restriction on use

This report is made solely to the National Board. Our audit has been undertaken so that we might state to the National Board those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the National Board as a body, for our audit work, for this report, or for the opinions we have formed.

Deloitte Limited

Hamish Anton, Partner
for Deloitte Limited
Wellington, New Zealand
17 September 2021

Thank you

TĒNĀ RAWA ATU KOE

Our humanitarian work would not be possible without the generous assistance of our partners, donors, supporters and hardworking members.

Every day, thousands of Kiwis give up their time and lend a hand. To everyone who has supported New Zealand Red Cross, thank you.

We would also like to thank all the generous donors who have chosen to support us through a gift in their will. This is a very special way for people to support the organisation which allows us to continue to be 'here for good' for generations to come. Thank you for your part in creating a Legacy of Hope.

Corporate Partner



Corporate Supporters

AIR NEW ZEALAND 

countdown 

HANES Brands Inc



Carpet Court

Spark NZ

Inditex Zara

internetnz 

L'ORÉAL
NEW ZEALAND



Country Road

Retail Apparel Group

Trusts and Foundations



Estate of Adelaide Ruth Todd

Estate of Frederick

James Brunskill

The J I Urquhart Family Trust



The Phillip Verry
Charitable Foundation

United Way Worldwide grant
on behalf of Wells Fargo

Bequests

Estate of Audrey Helen Brown
Estate of Eileen Joan Fitchett
Estate of Margaret
Thelma Bradshaw
Estate of Douglas Archie Tooth
Estate of Joy Alice Roberts
Estate of Ruth Alice Farnsworth
Estate of Annie Gweneth Ross
Estate of Catherine Waugh
Estate of Elizabeth
Catherine Loxton
Estate of Raymond Jelial Natali
Estate of Vera Agnes Round
Estate of Gwynneth Doreen Rogers
Estate of Lorna Alison Fraser
Estate of John Haywood Pledger
Estate of Joan
Alexander Robertson
Estate of Ruby Baxter
Jackson Fowler
Estate of David Kearsley Saville
Estate of Leslie Lascelles Gidlow
Estate of Krystyna Danuta Downey
Estate of Tui Jane Ewart
Estate of David Kearsley Saville
Estate of Barry John Prosser
Estate of Robert Bernard Malone
Estate of Rodney George Spooner

Estate of Alison Mary Roxburgh
Estate of Peter Michael Joyce
Estate of Cherry Lynne Gordon
Estate of Florence Quentin Davies
Estate of Michael Henry Reynolds
Estate of Cara Noeline Grandi
Estate of Margaret Eleanor Hawke
Estate of Vacy Lizzette Reid
Estate of Barbara Dawn
Estate of Susan Alice Thawley
Estate of Boris Nevio Foy
Estate of Rita Merle Diggs
Estate of Beryl Dorrien Ibbotson
Estate of Delys Mary Reed
Estate of Clive Graham Sparrow
Estate of Michael Henry Reynolds
Estate of Jeffrey Edward Thomas
Estate of Doreen Agnes Beatty
Estate of Peter Albert Bligh
Estate of Vera Malcolm
Estate of Jeanette McFarland
Estate of Susan Alice Thawley
Estate of David Kearsley Saville
Estate of Glenda Carol Foster
Estate of Miriam Frances Wright
Estate of Lorna May Lummis
Estate of Mavis Bertha Elston
Estate of Robert Tubbs

Estate of Joan Courtenay Whaites
Estate of Richard Henry Jeffrey
Estate of Doreen Mary Sawyer
Estate of Elizabeth
Catherine Loxton
Estate of M Haigh
Estate of George Donald McKenzie
Estate of Annie Gweneth Ross
Estate of Peter Robert
Tollemache Walker
Estate of Gordon Ayson Smith
Estate of Shirley June McBurney
Estate of Clive Timothy Kaye
Estate of Paul Francis
James Clarke
Estate of David Victor Coy
Estate of Sy Ann Guth
Estate of Colin George Fowler
Estate of Nancy Morris
Estate of Mary Selina Drury
Estate of Jean Elizabeth Frazer
Estate of Joan Lorimer Hunt
Estate of Derek Dobell
Estate of Patrick M Reynolds
Estate of Pearl Violet Gardner
Estate of Gilbert Anthony Hay
Estate of Oliver Haines
Estate of Dorothy Rose Coates

Honours and Awards

NGĀ HŌNORE ME
NGĀ TOHU

New Zealand Red Cross Awards

HONORARY LIFE MEMBER

Margaret Anderson – Marlborough
Tracey Cuthbertson – Dunedin
Glenn Mitchell – Dunedin
Jean Osborne – Morrinsville
Don Reeve – New Plymouth
Ida Scott – Hamilton
Dr Geoffrey Tompkins – Dunedin
Richard Williams – Dunedin

NATIONAL CERTIFICATE OF COMMENDATION AWARD

Stephen Fyfe – New Zealand Red
Cross Foundation

DISTINGUISHED SERVICE AWARD

Janette Adams – Charing Cross
Lorraine Adams – Charing Cross

SERVICE AWARD – 80 YEARS

Paul Watson – Blenheim

SERVICE AWARD – 55 YEARS

Valerie Rowell – Morrinsville

SERVICE AWARD – 50 YEARS

Dr Ron Mackenzie – Wellington

SERVICE AWARD – 45 YEARS

Judy Browne – Auckland
Beverly Fairley – Auckland
Betty Fyers – Auckland
Val Johns – Wairarapa
Val Locke – Kaiapoi
Anne Skinner – Auckland
Lorraine Street – Auckland
Letitia Wilson – Morrinsville

SERVICE AWARD – 40 YEARS

Jan Baker – Auckland
Elaine Bland – Napier
Audrey Bruce – Tinwald
Janeen Corner – Auckland
Colleen Foster – Napier
Anne Lanigan – Napier
Margaret O'Rourke – Napier
Gail Roy – Dunedin
Betty Smith – Napier
Jean Sparrow – Auckland
Maureen Wells – Kaiapoi



National Directory

RĀRANGI INGO Ā-MOTU

(as at 30 June 2021)

Patron

Her Excellency the Right Honourable Dame Patsy Reddy, GNZM, QSO, Governor-General of New Zealand

National Board

NATIONAL PRESIDENT

Kerry Nickels

VICE PRESIDENT

Philippa (Pip) Stewart

YOUTH REPRESENTATIVE

Sarita Aldred

Patrick Cummings

John Dyer, NZGD

Sue Ineson, QSM

Warren Johnstone

Wendy Lau

Scott Tambisari

Counsellors Of Honour

Joan Cockburn, CBE, JP (retired)

Lynette Jones, CNZM

Jocelyn, Lady Keith, CBE

The Right Honourable Justice Sir Kenneth Keith, ONZ, KBE, QC

Dr Ron Mackenzie, QSO

Penny Mason, ONZM

Dr Jenny McMahon, ONZM, MBE, FNM, CRSNZ

Patricia O'Brien, QSO

Jane Smith

Wendy Smith

John Stevens

Jerry Talbot, HDA

Paul Watson

The Very Reverend Gavin Yates

We would also like to acknowledge the services of the late Terry Butt and the late Peter T. Young, long-standing Counsellors of Honour and members of the New Zealand Red Cross whānau.



Officials

INTERNATIONAL HUMANITARIAN LAW CONSULTANT

The Right Honourable Justice
Sir Kenneth Keith, ONZ, KBE, QC

Management

SECRETARY GENERAL

Sarah (Norm) Stuart-Black, QSO

STRATEGY DELIVERY MANAGER (SECONDMENT FROM AUGUST 2019)

Shane Chisholm

GENERAL MANAGER COMMERCIAL AND SHARED SERVICES

Anne Smith

GENERAL MANAGER COMMUNICATIONS, MARKETING AND FUNDRAISING - ACTING (FROM AUGUST 2019)

Angela Calkin Goeres

GENERAL MANAGER DISASTER RISK MANAGEMENT

Angela Sutherland

GENERAL MANAGER HUMANITARIAN DEVELOPMENT (TO APRIL 2021)

Shaun Greaves

GENERAL MANAGER INTERNATIONAL - ACTING (FROM AUGUST 2019)

Vivienne Euini

GENERAL MANAGER MIGRATION GENERAL MANAGER HUMANITARIAN DEVELOPMENT - ACTING (FROM APRIL 2021)

Rachel O'Connor

Get involved

ME WHAKAURU ATU

Connect

Join our online communities:

-  [facebook.com/
NewZealandRedCross](https://facebook.com/NewZealandRedCross)
-  twitter.com/NZRedCross
-  [nz.linkedin.com/company/
new-zealand-red-cross](https://nz.linkedin.com/company/new-zealand-red-cross)
-  instagram.com/nzredcross

Become a donor or a regular giver

Your generosity will provide relief to communities affected by disaster, teach lifesaving first aid skills to students, support families that are forced to flee their homeland as they resettle in Aotearoa New Zealand and much more.

Leave a lasting gift in your will

Leaving a gift to New Zealand Red Cross in your will is one of the most significant and lasting ways you can help people in need in Aotearoa New Zealand and around the world, now and for future generations.

Fundraise for us

Get busy fundraising with us! Whether it's helping collect for our street appeal, running a marathon or holding a bake sale, fundraising is fun and every dollar you raise will help people in need.

Join us

By becoming a New Zealand Red Cross member, you are joining one of the largest humanitarian organisations in the world and can make a real difference in your neighbourhood. Whether you are part of a branch, working in a disaster response team or volunteering for one of our many community activities, you will be an important part of the New Zealand Red Cross family.

Take a New Zealand Red Cross first aid course

Learn lifesaving skills from the world's leader in first aid right here in Aotearoa New Zealand, or purchase a quality first aid kit for your home, car or workplace from our online shop.

Shop

Donate your quality goods, volunteer or shop at one of our Red Cross Shops around Aotearoa New Zealand.



RED CROSS PARCEL
delivering kindness in the community

NEW ZEALAND
RED CROSS
UNITED WE CAN DO MORE

amj

Volunteer | Fundraise | Shop | Donate | Learn First Aid



NEW ZEALAND
RED CROSS
RIPEKA WHERE AOTEAROA

HERE FOR GOOD

 Volunteer  Fundraise  Shop  Donate  Learn First Aid

redcross.org.nz 0800 RED CROSS   

